

## Product Payroll Analyst

### Company Overview:

Established in 2010 and headquartered in Singapore, BIPO is a trusted provider of payroll and people solutions in **over 160 global markets**.

Our comprehensive HR offerings include **Human Capital Management solutions, Global Payroll Outsourcing, and Employer of Record services**, powered by our award-winning HR Management System and Athena BI (Business Intelligence) platform.

At BIPO, we deliver customised services and scalable tech-enabled solutions that automate processes, simplify workflows, and generate actionable insights.

### Key Responsibilities:

#### **Product**

- Regional payroll product's system solution provider
- Analyze and test the functionality of the payroll product reported by the local/regional team and inform the party will there any change request require to the System
- Business Process Analysis and provide system solution will there any enhancement/customization/new functionality request brought up by the local/regional team
- Understand the employment and statutory regulations for the payroll country(ies) and align with the System
- Request for change will there any discrepancy found from the Payroll System against the regulations for the payroll country(ies)
- Able to write Payroll Functional Specification and understandable by all parties (including Research and Development and Quality Assurance Teams)
- Take overall responsibility and meet the deadline and work demands
- Lead and coach/guide other junior team members who needs help/guidance
- Ensure the key performance indicators set are met
- Offer to take additional responsibilities as and when require

#### **Interaction with Other Departments**

- Follow up with Project Management/Service Delivery/Support Team on Enhancement, Customization and/or New Functionality Request for the payroll products
- Follow up with Research and Development and Quality Assurance Teams on Enhancement, Customization and/or New Functionality payroll product related request from local/regional team (if applicable)

## **Others**

- Involvement in Quality Action for the regional payroll products
- Other duties as and when assigned.

## **Requirements:**

- Degree in Information System/Payroll/HR or equivalent
- Applicants MUST possess at least 2 years of HRMS Products experience
- Preferably Regional payroll experience in Implementation, Support and/or System Testing
- Extensive knowledge of Payroll Product Analysis, Solution Design, Testing, writing in Payroll Functional Specification and Basic SQL
- Demonstrates proactiveness, initiative and personal accountability to meet work demands
- Able to work independently in a fast-paced and high demand environment

## **Useful links**

- Website: [www.biposervice.com](http://www.biposervice.com)
- Facebook: <https://www.facebook.com/biposvc>
- LinkedIn: <https://www.linkedin.com/company/bipo-svc/>

To apply for this role, please contact [asean.hr@biposervice.com](mailto:asean.hr@biposervice.com)